



IMPORTANT INFORMATION ABOUT  
**HIGH-SPEED INTERNET**  
AND **DIGITAL CABLE** SERVICES  
FOR **Westford** RESIDENTS



*from the Westford Cable Advisory Committee June, 2001*

During last summer's Regional License Transfer Hearings, AT&T Broadband (AT&TB) confirmed their commitment to an early 2001 rollout of digital cable and high-speed Internet services in Westford after completing system rebuilds already underway by their predecessor, Cablevision here and in surrounding Towns. Now, shortly after taking custody of our Franchise, they have instead decided to suspend ongoing rebuild activity here and delay these broadband services at least until 2002. This is a serious breach of faith with our Town, especially coming right on the heels of last January's License Transfer.

AT&TB owes our Town a suitable explanation for this broken promise.

Westford is home to many Internet-savvy high-tech professionals, creating high demand for cable modem Internet access. Cable TV subscribers also seek the increased channel count and improved reception of Digital TV. Westford citizens who have been patiently biding their time to receive these broadband services deserve to be told in unequivocal terms why their vigil must continue. Their hopes have been dashed yet again after years of expectation and envy of nearby "broadband" towns.

We are in solidarity with the Cable Committees in similarly affected Towns in the belief that AT&TB has seriously underestimated the outcry this slowdown will generate throughout the area. Our Board of Selectmen has sent a strongly worded letter to officially complain to AT&TB, the MA Cable Division and the FCC, as well as our state and federal legislators about this unacceptable situation. A Public Hearing is being scheduled to provide a forum for AT&TB to address our complaint. We are also requesting that concerned Westford residents make their opinions known to AT&TB officials, in the hope that the company may modify its stance in response to a sufficient outpouring of public sentiment.

Sincerely,

*The Westford Cable Advisory Committee*  
Dave Levy and Don Whitehouse, Co-Chairmen

**Make Your Voice Heard – See Next Page**



PETITION FOR  
**HIGH-SPEED INTERNET**  
AND **DIGITAL CABLE** SERVICES  
FOR **Westford** RESIDENTS



*Please directly contact the officials listed below by one of the following methods:*

- Write in or type your name, address and email address, and any additional comments below and mail hardcopy to the postal addresses listed; make sure to send a copy to the Cable Advisory Committee at their Town Hall address. You may also call the phone numbers listed below to express your opinion; if doing so, please inform our Committee by mail or email.
- An equivalent online form will be available on the Westford Cable Advisory Committee website: <http://westford.mec.edu/govt/cable/cable.htm>. Fill in the fields online and email the form directly from the website; it will automatically be sent to all relevant addressees. Make sure to check our website for details about the upcoming Public Hearing as well.
- Download the equivalent file Broadband Now!.PDF from the above website and forward it by email as an attachment to your own cover message to all the email addresses below, including the Cable Advisory Committee email address.

Dear AT&T Broadband,

As a citizen of Westford, I demand that you resume our broadband cable upgrade as soon as possible so that I and other citizens of Westford can receive state-of-the-art high speed Internet service and the increased channel count and improved reception of digital TV service. We have been promised this and we demand that the voices of your customers be heard loud and clear. I want my Broadband now!

Name \_\_\_\_\_

Street Address \_\_\_\_\_

Email \_\_\_\_\_

Additional Comments \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

*Please send this to all of the following:*

**Mr. David Grain**  
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**Mr. Robert Travers**  
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